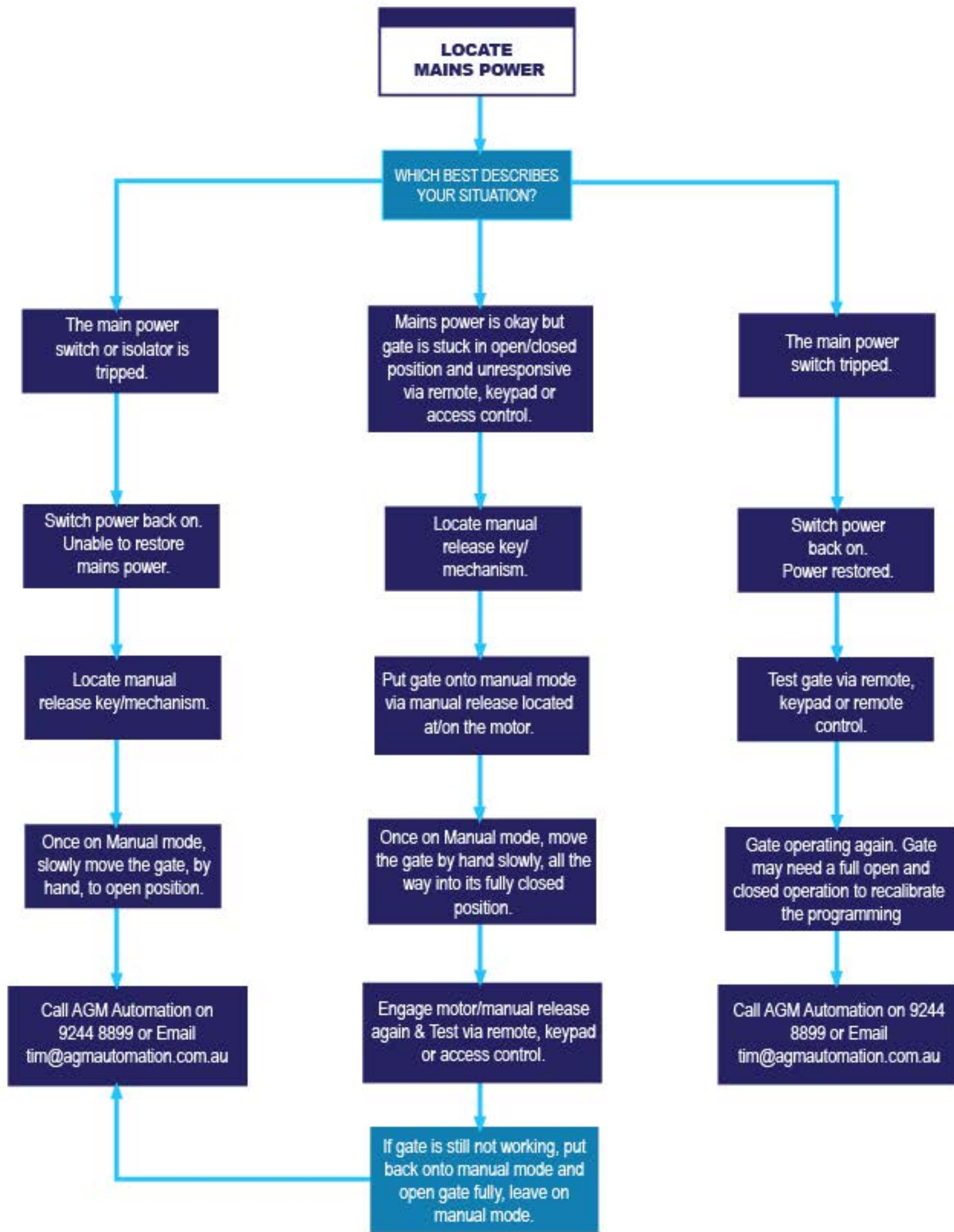# STRATA GATE FAULT GUIDE

If you have an automatic gate in a permanent open or closed position, use the following process to temporarily ensure continued access, secure the gate or restore operation.

LOCATE MAINS POWER

WHICH BEST DESCRIBES YOUR SITUATION?

The main power switch or isolator is tripped.	Mains power is okay but gate is stuck in open/closed position and unresponsive via remote, keypad or access control.	The main power switch tripped.
Switch power back on. Unable to restore mains power.	Locate manual release key/ mechanism.	Switch power back on. Power restored.
Locate manual release key/mechanism.	Put gate onto manual mode via manual release located at/on the motor.	Test gate via remote, keypad or remote control.
Once on Manual mode, slowly move the gate, by hand, to open position.	Once on Manual mode, move the gate by hand slowly, all the way into its fully closed position.	Gate operating again. Gate may need a full open and closed operation to recalibrate the programming
Call AGM Automation on 9244 8899 or Email tim@agmautomation.com.au	Engage motor/manual release again & Test via remote, keypad or access control.	Call AGM Automation on 9244 8899 or Email tim@agmautomation.com.au

If gate is still not working, put back onto manual mode and open gate fully, leave on manual mode.

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